

# Broadband Internet Access

## Simple, Effective Internet Access for Business

Business Broadband from VPW gives you reliable access for your critical business communications. Whether you're starting up and just need simple access for browsing and e-mail, or want to run advanced services from a Broadband line, you'll find the service plan you need here

Unlike many providers we only offer connections for business use, take advantage of localised wholesaler options to make sure we can offer you best of breed service.

### Why choose Broadband from us?

- ✔ Reliable – you receive a reliable service designed for use by businesses
- ✔ Free Router – we'll include a router as long as you rent our service
- ✔ Fully Managed – we'll look after the equipment and service so you can make the best use of broadband
- ✔ UK Based Support – if you need our help then you're in safe hands with our fully UK based technical team
- ✔ Expandable and Scalable – add our other services or upgrade as your needs change.
- ✔ Value for money – our business broadband services are competitively priced without compromising on quality
- ✔ Monitored – we'll optionally monitor your connection to ensure maximum awareness of any issue and fast fixes



### What do customers say?

“ We had countless problems with our phone line and broadband. Constant dropouts, line noise and countless engineer visits were some of the things we came to accept as being the norm. All we wanted was a stable and robust, phone and broadband service, backed up with good customer support. We approached VPW who offered us a managed phone and broadband service. Once the phone and broadband were switched over to VPW, all problems were dealt with quickly and efficiently. We now have a reliable phone and broadband service to our office, backed up with good customer support when required

CHRIS ABLETT, DIRECTOR  
STAGE ENGAGE

## Broadband Options – Standard Service

Our standard Broadband plans are listed below – but we recommend you contact us for the best options and pricing in your area since this can vary by geographic location

Feature	Bronze	Silver	Gold
Broadband Router Included as part of service	Yes	Yes	Yes
Traffic Shaping or throttling for Business Use	No	No	No
Typical monthly transfer expected (guideline)	30GB	120GB	300GB
Fully Managed & Maintained Service	Yes	Yes	Yes
Upgradeable to other Service Plans	Yes	Yes	Yes
Works with VPW Agility Services	Yes	Yes	Yes
Maximum recommended users	1-3	3-10	5-20
Typical Monthly Costs (varies by area)	£20-£30	£30-£45	£35-£55

### About speeds and bandwidth

We provide you with a connection that can take advantage of current speeds made available through typical wholesalers – the majority of the country can now receive broadband at “up to 24 meg” speeds - various physical and technical factors will determine the actual speed achievable. In some cases we can provide faster connections through new technologies like Fibre, or offer more monthly bandwidth, and we let you know once these options are available so you can start benefitting.

#### Advanced Features

If you're technically minded, you might want Static IP Addresses, Reverse DNS, IPv6 and more. Many of these are available free.

#### Interested in Fibre Broadband?

We're able to provide Fibre Broadband where available, please ask us to confirm if you can receive our Fibre Broadband Service

#### Fibre not available, but need faster or more resilient broadband?

Our Managed Bonded Broadband service can give you better speeds without fibre. We also offer an enhanced reliability/resilience service. Ask our team on 01392 950 950 for more details

#### Product features

