

Premium Broadband Internet Access

Redundant, Robust Broadband for demanding businesses

If your business needs reliable broadband and has a mission critical reliance on Internet Access but find Leased Lines and other technologies out of your reach, look no further than the Premium Broadband service from VPW.

Our specially tailored broadband services can offer you better speeds, more reliability and safeguard against the most common failures of internet access while keeping costs at a sane level. With single and multiple link options, and a range of "Pro Pack" services, we can help you.

Why choose Premium Broadband?

- ✔ It's reliable – with dual-link services we give you multiple connections plus clever equipment to make sure your business stays online whatever happens
- ✔ It can come with a Service Level Agreement – so you know what to expect in terms of reliability.
- ✔ Fully Managed – we'll look after the equipment and service so you can make the best use of broadband
- ✔ UK Based Support – if you need our help then you're in safe hands with our fully UK based technical team
- ✔ Value for money – a great alternative to leased lines and often gives you better reliability in real world terms
- ✔ Monitored – we'll monitor your connection to ensure maximum awareness of any issue and fast fixes
- ✔ Add extra maintenance options to ensure really quick fixes even if the lines supplying broadband fail.



What do customers say?



We had countless problems with our phone line and broadband. Constant dropouts, line noise and countless engineer visits were some of the things we came to accept as being the norm. All we wanted was a stable and robust, phone and broadband service, backed up with good customer support. We approached VPW who offered us a managed phone and broadband service. Once the phone and broadband were switched over to VPW, all problems were dealt with quickly and efficiently. We now have a reliable phone and broadband service to our office, backed up with good customer support when required

**CHRIS ABLETT, DIRECTOR
STAGE ENGAGE**



Broadband Options – Premium Service

These are samples of typical Premium Broadband Service packages – since we offer a fully tailored service your package will be designed taking into account the needs you have and the technologies and services available in your local area.

Feature	Bronze	Silver	Gold
Broadband Router(s) Included as Standard	Yes	Yes	Yes
Load Balancing Available	No	Yes	Yes
Automated Line Failover	No	Optional	Optional
Fully Managed Service	Yes	Yes	Yes
Upgradeable to other Service Plans	Yes	Yes	Yes
Works with VPW Agility Services	Yes	Yes	Yes
Fully Monitored Service	Yes	Yes	Yes
Text Message Alerting of any failure	Optional	Optional	Optional
Service Level Agreement	Optional	Optional	Optional
Enhanced Care Available	Optional	Optional	Optional
Phone Rental Included	Optional	Yes	Yes
Advanced Services Available	Yes	Yes	Yes
Costs (monthly/from)	£60	£100	£120

Advanced Features – Pro Packs

We can offer extras such as Static IP Addresses, Reverse PTR DNS, priority speeds and upload, and IPv6 too (area dependant), plus multiple VLANs, Wireless Access (including Guest/Visitor Services) and advanced load balancing/redundancy features for the most demanding applications

Interested in Fibre Broadband?

We're able to provide Fibre Broadband where available – in fact our offices are based in Exeter one of the pilot areas for the most exciting and high speed fibre broadband access available yet so we've plenty of experience in getting the most from fibre for our customers. Contact us to know more.

Product features

